## **PHASE 5** ~ **QUALIFICATION**

## **Deliverable 26** ~ Lessons Learned

Due Date: <a href="http://rrg.utk.edu/resources/BME469/assignments.html#Deliverable26">http://rrg.utk.edu/resources/BME469/assignments.html#Deliverable26</a>

**INSTRUCTIONS.** Write a lessons learned document for your senior design experience. Your lessons learned are due electronically to Dr. Jeff Reinbolt (reinbolt@utk.edu) and you should add it to your design history file as well.

## Purpose

The lessons learned document describes knowledge or understanding derived from reflection on experiences (positive or negative) that has a significant potential to improve future action. Lessons are learned and opportunities for improvement are discovered throughout every project (e.g., design, teaching, etc.). By documenting lessons learned, it helps discover root causes of problems and avoid those problems in the future.

## **Critical Information**

Specifically, the lessons learned should answer the following questions:

- What worked well? What didn't work well?
- What needs to be done over or differently?
- What was not anticipated? What surprises did teams have to deal with?
- Were the project goals attained? If not, what changes need to be made to meet goals in the future?